

CONSUMER LAW REVIEW

CALL FOR EVIDENCE

Summary of Responses

JULY 2009

Consumer Law Review: Call for Evidence

Summary of Responses

Contents

Introduction

Overview of responses and key issues

Responses to overarching questions

Section 1: The case for reform (Qs 1-6)

Responses to detailed questions

Section 2: Options for legislative reform (Qs 7-13)

Section 3: Consumer empowerment and redress (Qs 14-17)

Section 4: Securing compliance with the law (Qs 18-26)

List of questions for the Call for Evidence

List of respondents to the Call for Evidence

List of common abbreviations

